

TERMS OF USE

A. SERVICES OFFERED

This website is used for Robotics education, products and services for Robotix Learning Solutions Pvt Ltd (known as Robotix). Robotix offers STEM, Coding, Maker Space & Robotics classes and educational courses for all ages in the field of Robotics and offers sale of STEM, Robotics & Coding toy products for the global educational & connected toys market.

B. TERMS & CONDITIONS OF SERVICE

Robotix provides the facility for Robotics based education services and products sale through the Internet. Robotix rules & regulations apply to all such transactions along with special conditions imposed for Internet based application. Please go through the conditions carefully and if you accept them, you may register and transact on the site. Please note that once you register yourself on the Robotix site, you are deemed to have agreed to the terms and conditions set forth below. If you do not agree with all these terms and conditions, you must not transact on this Website. Each time you use our Service you are accepting the practices described in this Privacy Policy, as applicable, at that time.

This agreement constitutes the entire agreement between the user and Robotix with respect to this Web Site and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral, or written, between the user and Robotix with respect to this Web Site. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form this agreement is made between:

Robotix (“Us”) and The User (“You”), the individual, whose details are set out in the User Registration page.

Scope of Service: Robotix makes no guarantee that any service will be uninterrupted, timely, secure or error-free.

Rules Governing transactions through the Website/Internet:

All rules and regulations applicable for application to Robotix will also apply to Online Application through the Internet.

Confirmation of Submission on Application and Payment: Your purchase will be confirmed online, after you completely fill the Online Registration Form & make payment of product price or service fee successfully. Further, the system will issue you a unique Transaction ID for future reference. We accept product price and service fee in various modes including credit/ debit card, net banking through payment gateway. The Choice of Payment Mode lies with you. If any one of the mode is not functioning please try the other one available. Processing of Application is subject to realization of payment and the service charges (including GST) from concerned Bank through the Payment Gateway. You will be responsible for all charges, fees, duties, taxes and assessments arising out of your use of this Website.

YOUR OBLIGATIONS

General Obligations: You shall access our web site only for lawful purposes and you shall be responsible for complying with all applicable laws, statutes and regulations in connection with the use of our web site.

Information Provided: The information you provide in the Registration page must be complete and accurate. Robotix reserves the right at all times to disclose any information as Robotix deems necessary to satisfy any applicable law, regulation, legal process, or Governmental request.

Applicant Responsibility: You confirm to us that you are 18 years of age or above and have the legal capacity to enter into this Agreement with us and that all information you provide in respect of your use of the service is true and accurate to the best of your knowledge and belief. You are responsible for the security of your password and for all transactions undertaken using your password through our service. You confirm that you are the authorized holder of the credit card or the original account holder used in the transactions you make using the site and you alone use the "id" and "password" you have created in the site. Robotix will not be responsible for any financial loss, inconvenience or mental agony resulting from misuse of your ID/password/credit card number/account details number for payment for application fee on this site.

Usage

You agree and warrant that you will not use the Services in a manner that is illegal or otherwise inconsistent with the Terms. In addition, you will not use the Services in a manner that deems objectionable by us. We reserve the right to restrict, suspend, or terminate your access to the Services at any time without notice for any reason, in our sole discretion. You agree that you will only access the Services through the Website, ecommerce marketplace. You agree not to do any of the following:

- attempt to decipher, decompile, disassemble or reverse engineer or otherwise hack the Services or any software used to provide the Services;
- attempt to breach any security or authentication measures of the Services;
- avoid, bypass, remove, deactivate, impair, descramble or otherwise circumvent any technological measure implemented by us or any other third party to protect the Services or the Content;
- use the Services or the Content for any commercial purpose or the benefit of any third party or in any manner not permitted by these Terms;
- take any actions that damage or tamper with the Services;
- interfere or attempt to interfere with other users' use of the Services;
- impersonate or misrepresent your affiliation with any person;
- violate any applicable law of regulation; or
- encourage or enable any other individual to do any of the foregoing.

We will have the right to investigate and prosecute violations of any of the above to the fullest extent of the law. We may involve and cooperate with law enforcement authorities in prosecuting users who violate these Terms. You acknowledge that we has no obligation to monitor your access to or use of the Services or the Content, but has the right to do so for the purpose of operating the Services, to

ensure your compliance with these Terms, or to comply with applicable law or the order or requirement of a court, administrative agency or other governmental body. Robotix reserves the right, at any time and without prior notice, to remove or disable access to the Services or any Content, in its sole discretion, considers to be in violation of these Terms or otherwise harmful to the Services.

Refund & Cancellation Policy

1. **Delivery.** We shall deliver the Robotix Products once purchased to the place of delivery designated by you in co-ordination with our courier partner. If you choose to request any type of express or expedited courier or shipping services, you shall be responsible for all additional shipping fees. International orders may also involve customs, import duties or other charges which vary from country to country. You are solely responsible for any such additional charges. In addition, it is your responsibility to check with your local customs office to verify whether the country to which you are shipping permits the shipment of Products to you.
2. **Pricing.** Except where otherwise noted, the list price displayed for any Product represents the full price which includes shipping. For US, UK, Euro zone & India, the price in the website includes duties & taxes. For the rest of the world any applicable duties and taxes as levied by the destination country will have to be borne by you. Despite our best efforts, a small number of items in our catalogue may be mispriced and, in the event of a mispricing, Robotix reserves the right to charge the correct price.
3. **Order Cancellation.** *Once an order is placed* in our online store, it is not eligible for cancellation. After the transaction has been done successfully on Robotix Learning Solutions Pvt. Ltd website no request for refund or cancellation will be entertained.
4. **Refunds and Exchanges.** Robotix does not take title to returned or refunded Products until the Products arrive at the India headquarters. You may return our Product within thirty (30) days of purchase if such Product is unopened, unused, and in its original condition for a full refund, less any applicable shipping or other charges. If you believe that you have received a faulty or broken Product, please contact us at info@robotixedu.com. We will endeavour to exchange the Product for a new one; please note that we must receive your Product within fourteen (14) days of purchase and that the exchange is contingent upon our review and inspection of the Product. If you are returning a Product internationally, please contact info@robotixedu.com before you ship the Product. Please note that with international orders, you are solely responsible for all shipping costs for returns, exchanges, customs and import duties and such costs will be at your expense. Returns beyond the thirty (30) day period will NOT be accepted by Robotix. We recommend you return the Products using a shipping method that is traceable and insured to protect your shipment.
5. **Returns.** A box once shipped cannot be returned or initiate a refund. In case you find that a few components are missing, then you should contact us at info@robotixedu.com, following which we will proceed to send you the missing parts. In case you observe that the box is visibly damaged during shipping, then you must refuse to accept the shipment, and contact us info@robotixedu.com immediately.

Limited Warranty

TO THE FULLEST EXTENT POSSIBLE BY LAW, ROBOTIX MAKES NO REPRESENTATIONS OR WARRANTIES THAT THE SERVICES WILL OPERATE ERROR-FREE, BE AVAILABLE, OR THAT THE SERVICES AND ROBOTIX'S SERVERS ARE FREE OF COMPUTER VIRUSES OR OTHER HARMFUL MECHANISMS. IF YOUR USE OF THE SERVICES RESULTS IN THE NEED FOR SERVICING OR REPLACING EQUIPMENT OR DATA OR ANY OTHER COSTS, WE ARE NOT RESPONSIBLE FOR THOSE COSTS. EXCEPT FOR ANY LIMITED WARRANTIES IN THE USER GUIDE AND OTHER PACKAGING MATERIALS INCLUDED WITH YOUR ROBOTIX PRODUCTS AT THE TIME OF PURCHASE, THE SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT ANY WARRANTIES OF ANY KIND AND ROBOTIX, TO THE FULLEST EXTENT PERMITTED BY LAW, DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING THE WARRANTY OF MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE, AND NON-INFRINGEMENT. ROBOTIX MAKES NO WARRANTIES ABOUT THE ACCURACY, RELIABILITY, COMPLETENESS, OR TIMELINESS OF THE CONTENT IN THE SERVICES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

Limitation of Liability: Robotix shall not be liable to you save as expressly provided for in these terms and conditions and shall have no other obligations, duties or liabilities whatsoever in contract, tort or otherwise arising out of the use of the service or connection to the web site.

Accuracy of Information: We shall use reasonable endeavors to check the accuracy of the information published on this web site. We give no warranty as to the accuracy of such information given on our web site and reserve the right to amend and vary the contents of this web site from time to time without notice. Robotix Sites/Services may contain links to third party Web sites ("Linked Sites"). The Linked Sites are not under the control of Robotix and Robotix is not responsible for the contents of any Linked Site, including without limitation any link contained in a Linked Site, or any changes or updates to a Linked Site.

Exclusion of Liability: We shall not be liable to you for any of the following types of loss or damage arising out of your use of our web site and the service whether in contract or tort (including any liability for negligence howsoever arising out of or in connection with the performance of our obligations in the provision of the web site and this service):

- i. Loss of revenue, business, anticipated savings or profits; or
- ii. Any indirect or consequential loss howsoever arising.

Force Majeure: We shall not be liable to you in respect of any delay in performance of these terms and conditions or delay in performance or breach of the terms and conditions due to any event or circumstances beyond our reasonable control.

Indemnity

You agree to defend, indemnify, and hold harmless Robotix its associates, , subsidiaries, affiliates, and their respective officers, directors, successors, subsidiaries, contractors, technology providers, advertisers, employees and agents, from and against any claims, actions, losses, costs, liability or demands, including without limitation reasonable legal and accounting fees, alleging or resulting from (i) Your use of the Services, (ii) Your breach of these Terms, including Your representations and warranties herein or (iii) Your violation of any applicable laws. Robotix reserves the right, at your expense, to assume the exclusive defense and control of any matter for which you are required to indemnify us and you agree to cooperate with our defence of these claims. You agree not to settle any matter without the prior written consent of Robotix.

Robotix will use reasonable efforts to notify you of any such claim, action or proceeding upon becoming aware of it.

Disclaimer: Robotix is not responsible for wrong application due to incorrect details furnished by the user.

Governing Law

These Terms of Service and any separate agreements whereby we provide you services shall be governed by and construed in accordance with the laws of Chennai, India.

Who can I ask if I have additional questions? : Do contact us at info@robotixedu.com

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